

## How do you access the Service?

Access to our Service is via a Referral Form, which can be completed by:

- Young People (up to 25 years)
- Parents/carers
- Professionals (with consent from parents or the young person)



## Contact details

### Write to us at:

SENDIASS  
11 Dudley Street  
Grimsby  
North East Lincolnshire  
DN31 2AW

### Phone us on:

01472 355365

### Email us at:

nelincs@barnardos.org.uk

### Visit our website:

[www.barnardos.org.uk/nelsendiass](http://www.barnardos.org.uk/nelsendiass)

In partnership with



**Believe in children**  
**Barnardo's**

[www.barnardos.org.uk](http://www.barnardos.org.uk)

Head Office, Tanners Lane,  
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Barnardo's Registered Charity  
Nos. 216250 and SC037605

**North East Lincolnshire  
SENDIASS Special Educational  
Needs and/or Disability**

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Providing confidential, impartial support and advice for parents, carers, children and young people (up to 25 years) in relation to Special Educational Needs and Disability

## Who we are

**North East Lincolnshire SENDIASS provides a Service that:**

- Supports parents/carers of a child with SEND
- Supports children/young people up to the age of 25 who have SEND, who wish to access the service independently
- is impartial, confidential, arms length, free and accessible

North East Lincolnshire SENDIASS was formally known as **Parent Partnership Service (PPS)**. From 1st September 2014 every PPS within every local authority evolved into Information, Advice and Support Services.

North East Lincolnshire SENDIASS has been outsourced to Barnardo's and is jointly funded by Barnardo's and North East Lincolnshire Council.

**As a Barnardo's Service we value the independent nature of our work and will always put children and young people first, taking their views into account wherever possible.**

## Our Services

**North East Lincolnshire SENDIASS provides:**

- A telephone helpline service - 01472 355365
- Information and Support for parents, carers, children and young people
- Support to schools in developing positive relationships with parents
- Written information, also available online
- Information sessions for parents and carers
- Advice and support in relation to school admissions and appeals
- Training for professional staff and school governors
- Information on Education Health & Care Assessments and Plans
- Provide information on the Local Offer



## We help you:

- By listening to your views and concerns
- By working with you to explore your options
- With preparation and supporting you at meetings
- To find confidence to express your views
- With forms, letters and reports
- To understand your rights in relation to SEND
- To work in partnership with schools and the local authority to develop positive relationships
- Understand jargon
- To make informed decisions

If we are not able to help, we will do our best to tell you about, or put you in touch with other groups or organisations that can help.

We call this **signposting**.